



# Recall

## Verification Form

Dear Customer,

Illumina sent you a follow up Quality Notification FSN2023-1450 regarding the remediation for the NextSeq 550Dx instruments LRM cybersecurity vulnerability.

Please complete the Verification Form to acknowledge that you have received this notice. We ask that you kindly email the completed form to Illumina Technical Support [techsupport@illumina.com](mailto:techsupport@illumina.com) per any of the following methods:

- Print, complete, and e-mail the form to Illumina Technical Support [techsupport@illumina.com](mailto:techsupport@illumina.com)
- Navigate to an electronically editable form [here](#) and e-mail the completed form to Illumina Technical Support [techsupport@illumina.com](mailto:techsupport@illumina.com)
- E-mail Illumina Technical Support [techsupport@illumina.com](mailto:techsupport@illumina.com) to provide the information requested in the form.

Verification Form	
Company Name	
Information of Person Completing Form	
Print Name:	
Print Title:	
Date (DD-MMM-YYYY):	
Customer Responses	
I confirm receipt of FSN2023-1450 and that I read and understood its content.	Yes <input type="checkbox"/> No <input type="checkbox"/>
The information has been brought to the attention of all relevant users.	Yes <input type="checkbox"/> No <input type="checkbox"/>
Distributor/Importer Responses	Not applicable <input type="checkbox"/>
I have identified customers that received or may have received the product.	Yes <input type="checkbox"/> No <input type="checkbox"/>
I have informed the identified customers of this notice.	Yes <input type="checkbox"/> No <input type="checkbox"/> Date (DD-MMM-YYYY):

**Technical Support:**  
[techsupport@illumina.com](mailto:techsupport@illumina.com)

**Customer Care:**  
[customercare@illumina.com](mailto:customercare@illumina.com)